

# Certificate

Management system as per  
**ISO / IEC 27701 : 2019**

The Certification Body TÜV HELLAS (TÜV NORD) S.A. hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

**ICAP OUTSOURCING SOLUTIONS S.A.**  
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**176 76 Athens**  
**Hellas**



operates a management system in accordance with the requirements of ISO / IEC 27701 : 2019 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

- **Teleservices & Telemarketing**
- **Human Resources Services**

**As PII Controller and PII Processor.**  
**ISO 27701:2019 S.o.A.: Version 1.2, Dated from: 27/12/2023**  
**ISO 27001:2013 S.o.A.: Version 1.1, Dated from: 28/04/2022**

Certificate Registration No. 075 24 0001  
Audit Report No. ST-0025/2024

Valid from 2024-02-01  
Valid until 2025-09-11  
Initial certification 2024

Athens, 01.02.2024

TÜV HELLAS (TÜV NORD) S.A. Certification Body

The Certificate was issued in conjunction with ISO / IEC 27001:2013 Certificate no 048 22 0029

**TÜV HELLAS (TÜV NORD) S.A.**  
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MS Certification  
No of Certificate 185