

Certificate

Management system as per

ISO 22301 : 2019

The Certification Body TÜV HELLAS (TÜV NORD) S.A. hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

ICAP OUTSOURCING SOLUTIONS S.A.
2, Elefteriou Venizelou Ave.
176 76 Athens
Hellas



operates a management system in accordance with the requirements of ISO 22301 : 2019 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

- **Provision of Teleservices & Telemarketing**
- **Provision of Human Resources Services to Private and Public Sector**

Certificate Registration No. 054 23 0010
Audit Report No. BS-0065/2024

Valid from 2023-08-28
Valid until 2026-08-27
Initial certification 2023

Athens, 22.02.2024

A handwritten signature in black ink, appearing to read "Nikolaos" or similar, written over a horizontal line.

TÜV HELLAS (TÜV NORD) S.A. Certification Body

TÜV HELLAS (TÜV NORD) S.A.
282, Mesogeion Ave.
155 62 Athens, Greece
tuvhellas.gr



MS Certification
No of Certificate 185