



## **Environmental Policy**

With the development of the environmental management system according to ISO 14001:2015, ICAP OUTSOURCING recognizes its responsibilities and obligations towards the environment and people, and is committed to:

- The continuous improvement of its environmental performance,
- Compliance with environmental legislation,
- Protecting the environment and avoiding pollution and
- Complying with all requirements arising from its licensing and operation.

With the development of the environmental management system according to ISO 14001 concerning:

## **Telephone Services and Telesales**

the Company identifies all environmental parameters related to its activities and develops procedures and programs aiming at the continuous improvement its environmental performance. The company's environmental policy focuses on:

- Saving energy and resources by developing a system to monitor the consumption of natural resources.
- The management of solid waste produced, prioritizing its separate collection and recycling.
- The continuous briefing of senior management and personnel on environmental issues.

This Company environmental policy is published, disclosed, implemented, and supported by every employee of the Company.

The President & CEO

Elias Alevizos