Certificate





This is to certify that the Anti-Bribery Management System of

ICAP OUTSOURCING SOLUTIONS S.A.

2 Eleftheriou Venizelou Avenue, 17676, Kallithea, Greece

has been found to conform to ISO 37001:2016 (ELOT ISO 37001:2017)

Certification scope Teleservices and telemarketing. Human resources services for private and public sector. **Certificate no:** 1710GR1051AB

Date of issue of the certificate: 10.04.2025

Date of expiry of the certificate: 09.04.2026

Last update of the certificate: n/a

The current certification cycle starts on 10.04.2025 and is valid until 09.04.2028 only if surveillance audits are carried out according to the certification program.





This certification is valid only if surveillance audits are succesfully carried out according to the specified frequency and the certification requirements are fulfilled during the whole certification cycle.

RIGCERT Certification Body 4 Leontos Sofou, Thessaloniki, Greece www.rigcert.org