

Certificate

Management system as per
ELOT EN ISO 14001 : 2015

The Certification Body TÜV HELLAS (TÜV NORD) S.A. hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization:

ICAP OUTSOURCING SOLUTIONS S.A.
2, Eleftheriou Venizelou Ave.
176 76 Kallithea
Hellas



operates a management system in accordance with the requirements of ELOT EN ISO 14001 : 2015 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

- **Teleservices & Telemarketing**
- **Provision of Human Resources Services to Private and Public Sector**

Certificate Registration No. 042 22 0075
Audit Report No. EM-1331/2025

End of validity of previous certificate 2025-10-03
Recertification Audit Date 2025-09-17
Valid from 2025-10-30
Valid until 2028-10-03
Certified since 2022



Athens, 30-10-2025

TÜV HELLAS (TÜV NORD) S.A. Certification Body

TÜV HELLAS (TÜV NORD) S.A.
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