

Certificate

Management system as per
ISO / IEC 27701 : 2019

The Certification Body TÜV HELLAS (TÜV NORD) S.A. hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization:

**ICAP OUTSOURCING SOLUTIONS SOCIETE
ANONYME FOR THE PROVISION OF SERVICES
2, Elefteriou Venizelou Ave.
176 76 Athens
Hellas**

operates a management system in accordance with the requirements of ISO / IEC 27701 : 2019 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

- **Teleservices & Telemarketing**
- **HR Services to Private and Public Sector**

As PII Controller and PII Processor

S.o.A.: Version 1.3, Dated from: 06.07.2025

Certificate Registration No. 075 24 0001
Audit Report No. ST.0025/2025

Valid from 2025-09-12
Valid until 2028-09-11
Certified since 2024



Athens, 12.09.2025

TÜV HELLAS (TÜV NORD) S.A. Certification Body

The Certificate was issued in conjunction with ISO / IEC 27001:2022 Certificate no. 048 22 0029.

TÜV HELLAS (TÜV NORD) S.A.
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